



Outside In Codes of Conduct:

Introduction

These codes of conduct mirror Outside In's partner, St Mungo's, to a large extent. They are an appendix to Outside In's constitution and as such they may be updated or appended to within the guidelines laid out in the constitution.

As Outside In members:

- ★ We will be constructive in our words and actions and promote a culture of positivity and cooperation in our dealings with clients, staff and any other people we do business with.
- ★ We will be respectful to all members of Outside In and anyone we deal with whilst representing Outside In.
- ★ We will respect everyone's equality, give an equal chance to contribute, equal access to information and an equal say in any decision-making to all members.
- ★ We are aware that language needs to be considered. We seek to avoid sexist, racist or profane language. We will consider the sensitivities of each others beliefs, culture, situation and abilities and act and communicate accordingly.
- ★ We will respect client confidentiality and maintain that confidentiality except when their's or another client's safety is compromised by maintaining that confidentiality.
- ★ We understand that, as Outside In members, we will not carry out Outside In duties when we judge that our performance may be impeded by the influence of drugs or alcohol.
- ★ We believe that Outside In is about having fun and enjoying the process of change.