

St Mungo's Annual Review 2013-14

A Future. Now



St Mungo's
Broadway

Rebuilding lives, day by day

Chair's message



It's been an exciting year and one of great change.

The respective Boards of St Mungo's and Broadway decided to harness the strengths of our two expert charities. At the heart of the decision was our belief that, together, we can create a bold new

organisation committed to improving the lives of more homeless and excluded people.

Now operating as St Mungo's Broadway, we provide a bed and support each night to more than 2,500 people who are either homeless or at risk, and work to prevent homelessness, helping about 25,000 people a year. Together we have more than 250 projects across London and the South, about 1,200 dedicated staff, 600 generous volunteers and a huge body of amazing supporters.

I would like to express my sincere thanks to Board colleagues, new and old, and staff who spent much of 2013 preparing with great care and diligence for our successful merger on 1 April 2014.

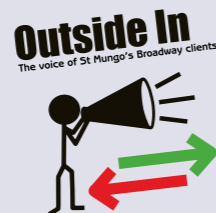
They worked tirelessly on this additional venture, while in parallel continuing 'the business as usual' of supporting clients to rebuild their lives. This review details the impact of their day to day work, including this year the innovative success of the Recovery College; our sector-leading campaign for homeless women, Rebuilding Shattered Lives; and our pioneering new Hospital Discharge Network.

This year Charles Fraser CBE stepped down as Chief Executive after 20 years in the role, and 33 years in total with St Mungo's.

I know I speak on behalf of a huge number of people when I say it was a privilege to work with him and to thank him for his inspiring leadership and commitment to helping some of the most disadvantaged, marginalised people in our society. It is an honour to continue as Chair of St Mungo's Broadway and to be involved with exciting times ahead.

Paul Doe
Chair, St Mungo's

Outside In



After a hectic year organising and maintaining the Recovery College, which is now embedded and running quite smoothly, Outside In began to focus on going into hostels. We presented lots of different training sessions either alone or with staff, including sessions on anti bullying and forming positive relationships.

Much of the early part of the year was taken up with enrolment for the Recovery College. It was a fun, lively affair; inspiring many to sign up to courses and to generally get involved.

The introduction of the new Bristol Outside In at the winter directors' meeting gave all the Outside In members a chance to meet and share some ideas and get to know each other.

The Client Conference was a major highlight and many hundreds attended. We also launched the Residential College; places for all opportunities were quickly taken up.

After a successful year the new focus for moving forward will be promoting relationships. We'll be getting more clients involved with Recovery and client involvement by encouraging them to volunteer; present courses at the Recovery College and also join Outside In.

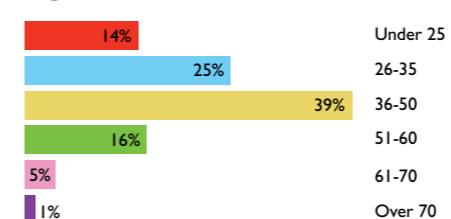
Gordon Chaston, Outside In

- Outside In, our client involvement group, volunteered more than **80** hours each week during 2013-14. They visited projects to motivate, inspire and inform other clients about available opportunities and attended more than **620** events including fundraising events, talks at universities and parliamentary receptions
- More than **70** clients from Outside In attended meetings with St Mungo's directors throughout the year to feed back on our services and suggest improvements for the future
- **20** clients from our Outside In Women's Group contributed to our Women's Strategy.

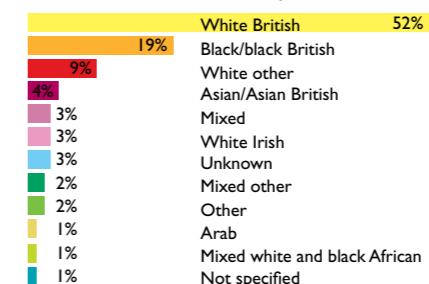


About our clients

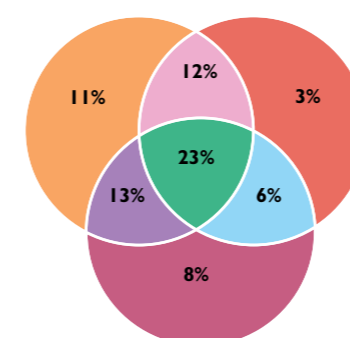
Age



Race and ethnicity



Multiple needs



- Mental health
- Substance use
- Physical health
- Substance use & Mental health
- Substance use & Physical health
- Physical health & Mental health
- Mental health, Physical health & Substance use

24% of our residents have none of these three needs.

Gender

76% of our clients are male, **24%** are female.

Key impacts 2013-14

Our Street Outreach teams in London, Bristol and Reading helped more than **3,600** people who were either sleeping rough or at risk of sleeping on the streets.

On any one night we provided supportive housing for more than **1,900** people who were homeless, or at risk of homelessness.

878 people moved on from our accommodation into independent living.

We offered housing and other advice to more than **12,000** people concerned about their housing, including those in prisons.

Our Skills and Employment teams in London and at our Compass Centre in Bristol worked with **1,879** people. Of these **490** went on to further training, volunteering, work placements, employment, or gained at least one qualification.

435 volunteers gave over **82,700** hours of their time to help us provide our services.

We launched our **Rebuilding Shattered Lives** report on women's homelessness at a Westminster event. Our report made ten recommendations including the need for gender specific support for women.

We hosted **15** MP visits to our projects including visits with the Ministers for Housing, Skills, Public Health and Care Services.

We were quoted **46** times by MPs and Government Ministers in the House of Commons, in Commons Committee reports and Government and MP press releases in 2013, helping us to influence policy and present the issues that affect our clients.



From street to home – Taffy’s year

This time last year I was on the street. To be honest I think I’m too old to be on the street now, been on it for 24 years, off and on. Then I met Michael*, my keyworker from St Mungo’s Street Impact team.

I just wanted change. I got myself into detox, walked out, spent one night on the street, then the next night I was in accommodation, thanks to Michael. It was a bed and breakfast. Breakfast was a bowl of cornflakes, no telly, no nothing.

Then Michael found a flat, put in a bid for me, I went to have a look at the place and I got it. First on the list, took a week. I was over the moon.

When I moved in the flat was a tip, the walls were filthy, no telephone, no aerial, and it was gutted. Person that was in it before me was a drinker and the place stunk but now I’ve got a brand new sofa, bed, freezer, washer, kitchen, brand new carpet, and I’ve painted so I’m sorted.

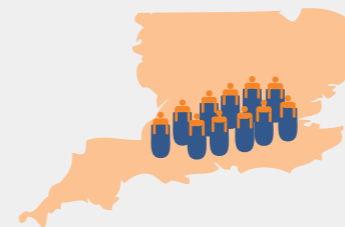
When I’m in trouble, I ring Michael up. I explain what’s happened, hopefully he says, “**come and see me,**” and we try to sort it out. Even when I was on the street before I got the place I used to drink a lot and every time he would say, “**I want to see you, my office at two o’clock**”. I’d be there and Michael would always be there.

I’ve got my own place, got my own keys so I can come and go when I want and I can do whatever I want in the flat. I don’t feel like a down and out anymore, if that makes sense to you.

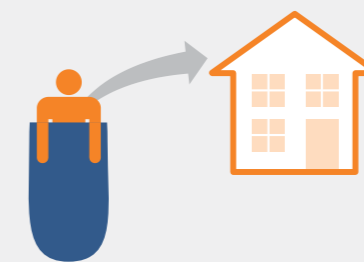
*Street Impact is delivered by St Mungo’s with support from The Connection at St Martin’s and The Passage. Michael is on secondment from The Passage to the Street Impact team.

Outreach

Our outreach teams in London, Bristol and Reading worked with **3,600** people sleeping rough or at risk of homelessness.



They helped **1,181** people off the streets, and into accommodation.



Our **Street Legal** service gives people with complex immigration issues a route off the streets. The team offers quality advice, advocacy, legal support and access to interim housing in order to clarify residency status, leading to help with housing or a dignified and sustainable return home.

In 2013-14 St Mungo’s worked in partnership with Refugee Action in west London to deliver **Street Legal West**. We also expanded the service to east London, in partnership with Praxis, and into central London.

During our Action Week we said **No More** to rough sleeping and called for better prevention. The **No More** report was launched at a parliamentary reception attended by **37** MPs and peers.



Street Impact is the first social impact bond working with people sleeping rough in London. It is funded through a contract with the Greater London Authority (GLA). The team works with **414** people who have slept rough for a long period of time or multiple times. These people also have complex issues around alcohol, drug use, mental and / or physical ill health.

In the last year through Street Impact:

- **100** clients moved into short term accommodation waiting to make the move into independent living
- **60** clients moved into their own tenancies or into stable accommodation with family or friends.



Budgeting, learning and moving in – David's year

At the start of April 2013 I was still in St Mungo's semi independent accommodation. In October I eventually moved into my own place and that made me feel excited and I was keen to get on.

I did the Move On Training and worked with Mauva from the Move On team. We get a booklet and do workshops on all the useful things we'll need when we get a property: what we've got to do to get moved in, how to look at suppliers, how to get your gas on, and budgeting. Everything that people need in order to be able to survive. My mental arithmetic was always really good but sticking to the budget is very important.

The mistake I made was not using the booklet. I thought, "Well I've done that course. Done." And you've got to keep looking at it and following it up and keep focused.

To begin with I got on well. But then unfortunately I made an error of judgement – it really pushed me right down, caused me a lot of problems. I didn't have any faith in myself and I felt really angry, really upset. A member of Outside In (our client representative group) got me to see Mauva from the Move On team about my budgeting and she's been a great help.

I was thinking I was just worthless because I'd stopped doing voluntary work and I didn't think I was capable of doing anything properly. But I had help from everyone in St Mungo's, Andy and Vanessa from the Client Involvement team, Mauva and others, even directors had a chat with me actually.

But my experiences have been a good thing because they've taught me to look at the causes not the symptoms. It's no good waiting till you cut yourself and then putting a plaster on. You need to know why you cut yourself.

My recommendation to anyone doing the Move On Training is to keep looking at it just to remind yourself because it's so easy to slip back and end up back at square one, and then it's very difficult to get things moving. And it's so easy to lose your tenancy now, that you've got to be very careful.

Be proactive, don't wait for things to come to you, push yourself. And always stick to the budget.

Housing

On any one night we provided supportive housing to more than **1,900** people who were homeless or at risk of homelessness.



We worked with **6,600** people in prisons. Our prison and probation services helped to save **920** tenancies so people would not become homeless.



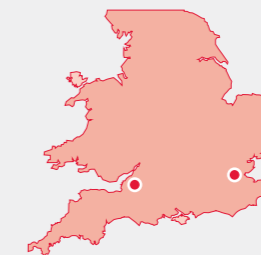
878 people moved on from St Mungo's accommodation to live independently in their own homes.



Our Peer Advice Link (PAL) volunteers have experienced moving on from support services themselves. They provide help and support to clients making the transition into independent living.



Last year our PAL volunteers worked with **290** clients in London and in our Women's Services in Bristol.

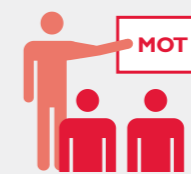


In London:
97% of clients who were supported by PAL volunteers have sustained their tenancies for at least six months
92% have sustained their tenancies for at least 12 months.

77% of people who moved on from St Mungo's accommodation made planned, positive move ons.



133 people attended peer led Move On Training (MOT) to help them successfully maintain tenancies.



“ We gave oral evidence to the Commons Work and Pensions Committee on the impact of welfare reform on housing support costs. Our evidence and recommendations were widely quoted in the final report. ”



Jayne and Crime Prevention Minister Norman Baker MP at the parliamentary reception launching our Rebuilding Shattered Lives report on women's homelessness

Getting help with health – Jayne's year

This time last year I had just arrived back in my home town of Bristol after sleeping rough in Winchester for five years. Life at home had become difficult with not only my son's Asperger's but also domestic violence. I was depressed and had started drinking heavily and smoking marijuana.

It took a lot of courage for me to come to the Compass Centre but they put me in touch with the Outreach team and a key worker.

Whilst we were waiting for accommodation they encouraged me to use the Health and Wellbeing services. They helped me to get my own GP, sort out my medication for my epilepsy, and supported me with my mental health.

I attended as many courses as I could at the Recovery College. The activities kept me going while I was still living on the street. It forced me to go to things that I wouldn't normally go to.

I moved into a hostel in November and have been able to make contact again with my daughter.

Last December was the first Christmas in seven years that I spent with my son and daughter as a family. My kids are proud of me, and I'm proud of them.

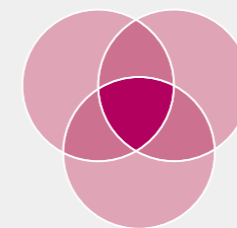
I never thought it would be like this; I've read a passage about my experience in front of the mayor, I've been on TV, up to London to meet MPs and visited the St Mungo's directors. I've met people who have helped me and listened to me – the opportunities here are brilliant.

I'm also volunteering twice a week, helping to write and co-facilitate courses for the Recovery College.

Homelessness is a stage, not a way of life. There's nothing you lose that you can't work at to get back.

Health and Recovery

23% of our clients are experiencing mental health, physical health and substance use issues at the same time.



71% of those who began their contact with us by not thinking about addressing their substance use problem went on to make positive progress.

69% of our most unwell clients who began their contact with us by not thinking about addressing their physical health made positive progress.

At our Bristol Compass Centre **1,484** people used our mental health service.

- More than **250** people accessed treatment from our group sessions
- More than **200** people accessed our individual psychotherapy treatment.



We provided end of life care to 20 clients.

At our Recovery College, education is used to complement traditional treatment approaches, helping people to develop skills and confidence, enabling them to recognise their own ability and potential. Courses are designed and taught with, and by, our clients. In London **600** people attended **112** different courses.

We launched our Recovery College in Bristol.

- 279** people attended **87** different courses
- In the spring term, **eight** of those courses were co-produced and facilitated with either clients or former clients who had become members of staff.

StreetMed is managed by our community interest company, Homeless Healthcare. Nurses lead outreach shifts to meet homeless people and help them address their physical and / or mental health needs, which are often serious and multiple.

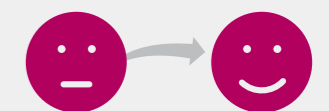
- StreetMed supported **86** people in 2013-14
- By March 2014 **52** people were seeing their GP compared to just **17** in April 2013.

We launched our groundbreaking Homelessness and End of Life Care resource pack, in partnership with Marie Curie Cancer Care. The pack includes tools and resources to help staff talk confidently about end of life care issues with clients.

1st of its kind



74% of clients surveyed at our Recovery College in London at the end of the year felt their wellbeing had improved including positive change in how emotionally stable and able to cope they felt.





Giving back what St Mungo's gave to me – Mimi's year

When I was growing up abuse was a daily routine. Verbally, mentally, physically, everything; it was just really terrible. I came to St Mungo's last year after an overdose and joined Outside In and the Recovery College. They gave me some training on delivering courses myself but they were also training me as a person: how to better myself, how to deal with my feelings. Major or minor setbacks; it's not the end of the world. I will trip up, I will make mistakes but so what?

I've delivered workshops at the Recovery College and in hostels on anti bullying, client involvement and wellbeing. I've spoken at staff training. Now I can single handedly deliver a lesson. I'm nervous, but that's nerves, that's fine.

I've also worked with the literacy tutor to set up a reading group. As someone who had only been speaking English for two years I felt it would be helpful for others to hear from me.

Our students felt that because they couldn't read we would judge them. People would come to me and say,

"You know I'd love to come to your reading group Mimi but I can't read," and I'd say, "That's okay, I can read for you. We can just have a laugh and talk about the story." The reading club helped people grow their confidence in their ability to read.

I'm learning IT skills as well now – there is always more for me to learn.

I'm also doing a placement at one of our hostels one day a week, which the employment team helped to set up. I'm hoping to find work as a locum project worker or possibly join the apprenticeship scheme.

The reason I chose to get in to this sort of job was I want to give back some of what St Mungo's gave to me. When I wake up in the morning, I've got goals and I've got people around me who won't ask me what colour I am, what race I am, what religion I follow. They accept me for who I am.

These are Mimi's own words but to protect her identity we have not used her real name or photograph.

Skills and employment

Last year our Skills and Employment teams in London and at our Compass Centre in Bristol worked with **1,879** people.



Of these **490** went on to further training, volunteering, work placements, employment, or gained at least one qualification.



During 2013-14 we had **33** apprentices working across our projects.



In London **33%** of our Peer Advice Link (PAL) volunteers received a formal qualification such as an NVQ Level 2 in Health and Social Care. **29%** secured employment.



Last year, our Pathways to Employment team in London became the Basic Skills team and the Employment team.

- They worked with **801** people
- **702** people went on to training or learning activities.

Our Painting and Decorating programme worked with **54** people. **32** of these people gained an Open College Network Level 1 in painting, decorating, wallpapering and tiling.



We began researching basic skills among our clients in 2013. This resulted in a report which showed **51%** of homeless people do not have the necessary literacy skills for everyday life, compared to 15% of the general population who struggle to read.

To tackle this we:

- gave oral evidence to the Business Innovation and Skills Committee on adult literacy and numeracy after which the Skills Minister, Matthew Hancock, discussed our work with the committee
- presented our proposal for **STRIVE**, our ground breaking pre-employment support programme for people who are homeless, delivered in partnership with Crisis, to the Ministerial Working Group on Homelessness
- launched our **Reading Matters** campaign, calling on the Government to make skills training well funded, suitable and accessible to all homeless people.

Our finances

This was a year of two halves; business as usual in terms of winning and retaining contracts against the backdrop of a challenging funding environment and financial preparation, due diligence and integration around our merger with Broadway on 1 April 2014.

We won significant new contracts which included working with women rough sleepers and outreach work. We also worked with supporters such as the Better Community Business Network and the National Zakat Foundation to fully fund the Date Palm Project in London for young men leaving prison, which opened in 2014-15. Our Hospital Discharge Network received £3.6m of funding from the Department of Health which has been used to fund hospital aftercare for homeless people.

Our Business Leaders Club has been successful in raising the essential funds needed to transform our Great Guildford Street hostel in Southwark. Thank you to everyone who supported our £1m Great Guildford Street Capital Appeal and donated as part of the club. The project will reopen in the Autumn of 2014 after a £5.5m redevelopment, £2.5m of which was funded by the Homes and Communities Agency.

Our income was £54m, 10% more than the previous year; while our surplus of £657k was £592k less than last year; a further indication of the pressures on funding.

Our merger has been a relatively smooth transition as we integrate financial and other central services, as well as the backbone of our organisation, our dedicated staff. It is also the end of an era in that these will be the last St Mungo's financial accounts before we present those of St Mungo's Broadway in 2015.

David Evans, FCA
Executive Director of Finance, IT and Information

Board members during 2013-14

Paul Doe (Chair)	Peter Matthew (elected 7/11/2013)
Gillian Charlesworth (Vice Chair)	Leroy Murdock (resigned 24/9/2013)
Julian Coningham (resigned 24/9/2013)	Geeta Nanda (elected 4/2/2014)
Michael Foster (elected 24/9/2013)	John Perry (resigned 24/9/2013)
Edwin Hilliard	Dharshini Wilkinson (resigned 24/9/2013)
Alastair Keir (Hon Treasurer)	Jane Williams

Balance sheet as at 31 March 2014

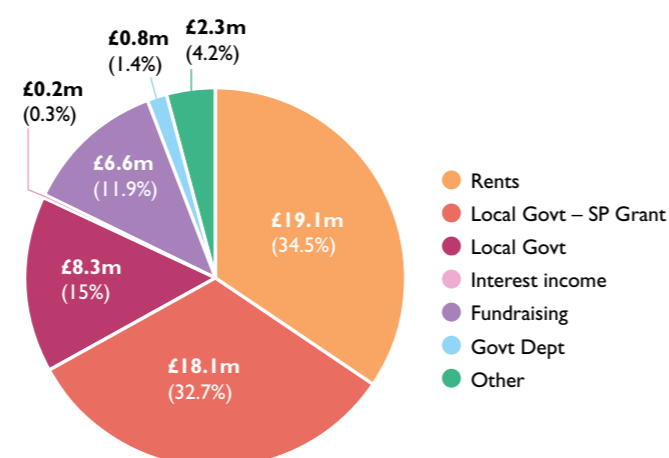
	2014 £000	2013 £000
Fixed assets		
Housing properties	101,327	95,300
Social housing grants	(77,489)	(76,411)
Charitable & other grants	(10,703)	(8,411)
Accumulated depreciation	(2,134)	(2,096)
	<u>11,001</u>	<u>8,382</u>
Other tangible fixed assets	20	73
	<u>11,021</u>	<u>8,455</u>
Current assets		
Debtors	7,782	4,810
Cash at bank and in hand	15,628	16,602
	<u>23,410</u>	<u>21,412</u>
Creditors		
Amounts falling due within one year	(13,260)	(9,346)
Net current assets	<u>10,150</u>	<u>12,066</u>
Total assets less current liabilities	<u>21,171</u>	<u>20,521</u>
Creditors		
Amounts falling due after more than one year	(36)	(43)
	<u>21,135</u>	<u>20,478</u>
Net assets	<u>21,135</u>	<u>20,478</u>
Capital and reserves		
Restricted reserves	1,261	857
Unrestricted reserves		
Designated	3,584	3,546
General	16,290	16,075
Total unrestricted reserves	<u>19,874</u>	<u>19,621</u>
Total reserves	<u>21,135</u>	<u>20,478</u>

Statement of financial activities for the year ended 31 March 2014

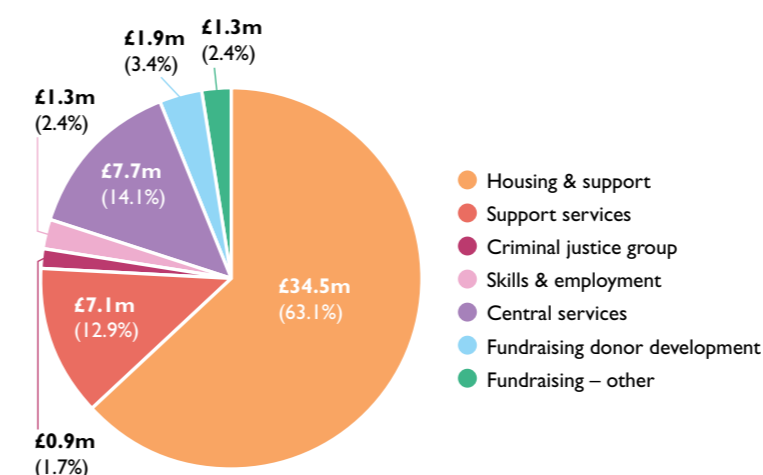
	Unrestricted		Restricted	Total	Total
	General	Designated	£000	2014	2013
	£000	£000		£000	£000
Incoming resources					
Charitable activities:					
Social housing	39,023	921	235	40,179	37,779
Non social housing	6,042	-	853	6,895	4,798
Incoming resources from generating funds:					
Voluntary Income	6,565	-	-	6,565	5,630
Investment Income	193	-	-	193	263
Other	-	-	-	-	650
Total incoming resources	<u>51,823</u>	<u>921</u>	<u>1,088</u>	<u>53,832</u>	<u>49,120</u>
Resources expended					
Charitable activities:					
Social housing	36,578	638	231	37,447	35,152
Non social housing	11,718	245	513	12,476	10,060
Cost of generating voluntary income	3,209	-	-	3,209	2,615
Governance costs	39	-	-	39	37
Interest payable	4	-	-	4	5
Total resources expended	<u>51,548</u>	<u>883</u>	<u>744</u>	<u>53,175</u>	<u>47,869</u>
Net incoming resources	275	38	344	657	1,251
Transfers	(60)	-	60	-	-
Net movement in funds	<u>215</u>	<u>38</u>	<u>404</u>	<u>657</u>	<u>1,251</u>
Resources brought forward	16,075	3,546	857	20,478	19,227
Reserves carried forward	<u>16,290</u>	<u>3,584</u>	<u>1,261</u>	<u>21,135</u>	<u>20,478</u>

For full, audited financial information please see our *Financial Statements, 31 March 2014* available at www.mungosbroadway.org.uk

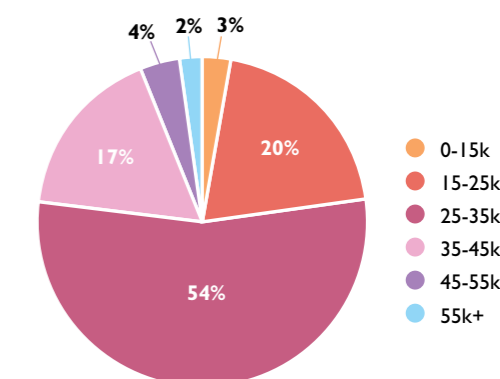
Total income 2013-14 (£55.4m)



Total expenditure 2013-14 (£54.7m)



Staff salary breakdown 2013-14



We employed **983** staff, of whom **9%** were people who have been homeless themselves.

Our community interest companies

Homeless Healthcare

Our Homeless Healthcare CIC has developed our London Hospital Discharge Network. In September, St Mungo's successfully bid for funding from the Department of Health to deliver this across the capital.

By addressing health problems in the community, the Hospital Discharge Network aims to prevent readmission to hospital and A&E attendance.

The network comprises 38 beds in Camden, Lewisham, Hackney and Westminster. A team of nurses works alongside health support workers and mental health practitioners to help the person move on as their treatment comes to a close. This could be for days or up to 12 weeks, depending on the physical and mental health needs of the person.

There have been significant building works required to each of the hostels to provide the service which opened in 2014.

www.homeleshealthcare.org.uk



Jane Ellison MP, Public Health Minister, speaks to Charles Fraser CBE at a St Mungo's hostel which helps homeless people with hospital aftercare



Reconnectus

Reconnectus CIC was set up by St Mungo's and the technology charity, Tech4All, in 2012.

Its goal was to provide technology solutions to improve communications for socially excluded people. After a refresh of the VoiceMail4All tool, which is still being used by a range of homelessness organisations, Reconnectus went on in 2013 to develop an innovative new bulk voice messaging service for the third sector, called Squawk! This is a simple web based tool that lets staff record and send their own interactive voice messages and SMS to as many clients as necessary.

www.squawk.org.uk
www.reconnectus.org.uk

Raising funds

Thank you to all of our supporters. This year they enabled us to raise **£6.5m** to help our clients to rebuild their lives. For example:

- We received over **£700,000** through gifts in Wills and in memory donations, thanks to the generosity of our individual supporters, most of whom also supported us for many years during their lifetime
- Funds from The Maudsley Charity pay for a Mental Health Advocate and psychotherapists in London, supporting clients to access essential health and social services
- A grant from Oak Foundation is funding a specialist Private Rented Sector Worker in our Peer Advice Link team, working with clients moving on from our services into private rented accommodation. This is helping clients to sustain their tenancies, equipping them with the confidence and skills they need to live independently
- Over **700** participants took part in our bespoke London – Oxford Bike Ride, raising over **£20,000**

From left to right Joanna David, Alexei Sayle, Charles Fraser CBE, David Evans, Alan Hartigan and Esther Wangui at our Christmas carol concert



- **100** participants took part in our Senate House Library Abseil, raising **£20,000**
- Karmarama held an Art Auction and raised **£13,000** to support the activities programme at our Endell Street hostel, Camden
- The Hackney Speaker's office raised over **£12,500** during Councillor Michael Desmond's term as Speaker

- The Royal Opera House Staff and Artists Project raised over **£10,000** for Woolly Hat Day
- Bank of America Merrill Lynch is supporting our Skills and Employment services.

80p of every £1 of our overall income goes towards our work with homeless people

We would like to thank the following funders and supporters

Bath and North East Somerset Council
Brent Primary Care Trust
Bristol City Council
Bristol Clinical Commissioning Group
Community Action Against Crime: Innovation Fund (CAACIF)
Community Learning Innovation Fund
City & Hackney NHS Trust
City of London Corporation
Crisis
Department for Communities and Local Government
Department for Work & Pensions
Department of Health
Ealing Primary Care Trust
East London Housing Partnership
European Social Fund
Greater London Authority

Hertfordshire County Council
Hillingdon Primary Care Trust
Home Office
Homes and Communities Agency
Homeless Link
Homelessness Transition Fund
Jobcentre Plus
Lambeth Primary Care Trust
Learning and Skills Council
London Boroughs of Brent / Camden / Ealing / Enfield / Hackney / Haringey / Harrow / Hillingdon / Islington / Lambeth / Lewisham / Southwark / Waltham Forest
London Councils
London Development Agency
Milton Keynes Council
Ministry of Justice
Oxfordshire County Council
NHS Bristol
Reading Borough Council
Royal Borough of Kensington & Chelsea
South East London

Housing Partnership Together UK
Westminster City Council
Companies
Bank of America Merrill Lynch
Baring Asset Management
British American Tobacco
Caterplus
COMO Hotels and Resorts
Karmarama
M&G Investments
Macfarlanes LLP
Miller Insurance Services LLP
Robert Bion and Co. Ltd.
Rolls-Royce plc
Royal Opera House Staff & Artists' Charity Project
SKAGEN Funds
Winkworth Sherwood
Trusts and Foundations
Adint Charitable Trust
Anton Jurgens Charitable Trust
Breadsticks Foundation
Camden Charities
Charterhouse Charitable Trust
City Bridge Trust
Comic Relief
Dr Mortimer and Theresa Sackler Foundation
Ecominds, part of Big

Lottery Fund
Esmée Fairbairn Foundation
Evan Cornish Foundation
Holbeck Charitable Trust
Inner London Magistrates' Court's Poor Box Charity
John Coates Charitable Trust
Jusaca Charitable Trust
Merchant Taylors' Company's Charities Fund
Milton Damerel Trust
National Zakat Foundation
Oak Foundation
Ofenheim Charitable Trust
Richard Cloudesley's Charity
St Andrew Holborn Charity
The 29th May 1961 Charitable Trust
The Elizabeth Frankland Moore and Star Foundation
The Ettedgui Charitable Trust
The Ingram Trust
The Finnis Scott Foundation
The Freshfield Foundation
The Grand Order Of Lady Ratlings 'Cup Of Kindness' Charity
The Henry Smith Charity
The Hintze Family Charitable Foundation
The Maudsley Charity
The Northwick Trust
The Progress Foundation

The Stewarts Law Foundation
The Zochonis Charitable Trust
Westminster Amalgamated Charity
Individuals
Jane Adams
Caroline Brakspear
Sarah Byrt
Rob Collinge
Colonel Patrick Daniell CBE
Simon and Caroline Davis
Steve and Melanie Edge
Susan Edwards
Malcolm Gammie QC
Dan and Krystyna Houser
Lisa McNulty
The Murray Family
Dr M Nygren
Fiona and David Symondson
Brian Worth
Business Leaders Club
David and Virginia Mayhew
Hugh and Pamela Moir
Julian and Susie Knott
James and Michèle Wilmot-Smith
Community Groups
Who is Hussain
Loughborough University RAG

Awards 2013-14

In 2013-14 we won the following awards:

Our Apprenticeship Scheme: Silver in the Learning Awards

Hosted by the Learning and Performance Institute (LPI), the Learning Awards recognises outstanding examples of high standards, best practice, innovation and excellence in Learning and Development.

Putting Down Roots, our gardening training programme: City of London Growing Localities – Gardening and Growing Food category

We won this award for helping to boost employment prospects in the horticultural sector amongst homeless people.

Floating Support Service for High Risk Offenders team in Bristol: Howard League for Penal Reform Awards 2013 – Adult Category

Our Bristol based team of four worked with 150 people during 2012-13, with a non-reoffending rate of 83%.

Richard Kilmartin, St Mungo's Housing Advice Worker: Inspirational Team Member 2013 – London Probation Trust

Richard worked with 140 offenders and ex-offenders last year, helping 98 of them move into housing. He was nominated by colleagues at the Probation Service in Harrow for his commitment to providing housing and other support, helping people to rebuild their lives and desist from offending.

St Mungo's and Thomson Reuters Elite: Business Charity Awards – Charity Partnership: Short Term category

St Mungo's and Thomson Reuters Elite worked together to highlight women's homelessness. Over 18 months we developed a major multimedia project, *Where From? Where Now?* with international photographer Georgina Cranston.

Shortlisted

- **Recovery College** in the London Councils' Andy Ludlow Homelessness Awards. The Andy Ludlow Awards is a celebration of innovation and best practice among organisations tackling homelessness in London. The Recovery College provides learning opportunities and a safe and supportive environment. Courses are designed and taught with, and by, our clients
- **Apprenticeship Scheme:** finalist in the Skills for Care Accolades, Apprenticeship category
- **Putting Down Roots'** transformation of the gardens at St John's Church in Waterloo, London – The Conservation Foundation's Gardening Against the Odds Awards, in partnership with the Sunday Telegraph
- **Project 195** in Oxford won bronze in the category of Community Garden Therapy Award at the Oxford in Bloom competition.



Leaders in Diversity

Working for St Mungo's

- We achieved **Leaders in Diversity status** in recognition of our work providing a safe and inclusive environment for all
- We were named the joint **11th most gay friendly employer** in the Stonewall workplace equality index – and the highest ranked charity
- St Mungo's LGBT group was also named a **'Star Performer Network Group'** for its work by Stonewall.

Cover image: Clients and a member of staff from one of our semi-independent housing projects in north London. Thank you to all the St Mungo's residents, volunteers, and staff whose photographs and comments appear in this publication.

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St Mungo's Broadway, Griffin House, 161 Hammersmith Road, London W6 8BS

Tel: 020 8762 5500 Donations: 020 8600 3000

Email: info@mungosbroadway.org.uk

www.mungosbroadway.org.uk



St Mungo Community Housing Association, a company limited by guarantee
Registered and Head Office: Griffin House, 161 Hammersmith Road, London W6 8BS
Patron HRH The Duke of Kent, KG • Chief Executive and Secretary Howard Sinclair
Charity No. 1149085 • Company No. 8225808 (England and Wales) • Housing Association No. LH0279



St Mungo's
Broadway

Rebuilding lives, day by day